## College of Pharmacists of Manitoba STRATEGIC PLAN FRAMEWORK 2025-27



## **Support Manitoba's Pharmacy Workforce**



**1.1** Expand and improve the current Quality Assurance Program using best practices and right-touch regulation principles.



**1.3** Support continued efforts to strengthen CPhM Complaints and Discipline processes to further enhance fairness, efficiency, and accessibility.



**1.2** Ensure continued Standards of Practice development, monitoring, and review to support pharmacy professionals in providing safe, effective, ethical care.

## **Prepare for and Shape Legislative Changes**



**2.1** Commit resources to plan for and encourage the future legislative reform that would bring CPhM under the RHPA.



**2.3** Prepare and plan for modernizing regulation of pharmacists to align with evolving healthcare needs.



**2.2** Prepare and plan for the regulation and full registration of Pharmacy Technicians.



**2.4** Identify key issues related to the pharmacy professional workforce, ensuring public protection is key in all decisions.

## **Build and Support Operational Infrastructure**



**3.1** Develop a Digital Strategy to guide future technology improvements, ensure cybersecurity, and maintain sustainable systems that support the public interest.

**3.2** Prioritize and resource the development of policies for internal processes to improve consistency, efficiency, standardization, and professionalism in CPhM operations.



**3.3** Develop and maintain a risk register to proactively identify and minimize potential issues.

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**3.4** Evaluate and optimize the use of physical office space, equipment, and financial resources.

**DEIB+A at the Core:** Every initiative within this strategic priority is aligned with our commitment to fostering diversity, equity, inclusion, belonging, and accessibility to better serve all people living in Manitoba.

