College of Pharmacists of Manitoba STRATEGIC PLAN FRAMEWORK 2025-27



Support Manitoba's Pharmacy Workforce



1.1 Expand and improve the current Quality Assurance Program using best practices and right-touch regulation principles.



1.3 Support continued efforts to strengthen CPhM Complaints and Discipline processes to further enhance fairness, efficiency, and accessibility.



1.2 Ensure continued Standards of Practice development, monitoring, and review to support pharmacy professionals in providing safe, effective, ethical care.

Prepare for and Shape Legislative Changes



2.1 Commit resources to plan for and encourage the future legislative reform that would bring CPhM under the RHPA.



2.3 Prepare and plan for modernizing regulation of pharmacists to align with evolving healthcare needs.



2.2 Prepare and plan for the regulation and full registration of Pharmacy Technicians.



2.4 Identify key issues related to the pharmacy professional workforce, ensuring public protection is key in all decisions.

Build and Support Operational Infrastructure



3.1 Develop a Digital Strategy to guide future technology improvements, ensure cybersecurity, and maintain sustainable systems that support the public interest.

3.2 Prioritize and resource the development of policies for internal processes to improve consistency, efficiency, standardization, and professionalism in CPhM operations.



3.3 Develop and maintain a risk register to proactively identify and minimize potential issues.

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3.4 Evaluate and optimize the use of physical office space, equipment, and financial resources.

DEIB+A at the Core: Every initiative within this strategic priority is aligned with our commitment to fostering diversity, equity, inclusion, belonging, and accessibility to better serve all people living in Manitoba.

