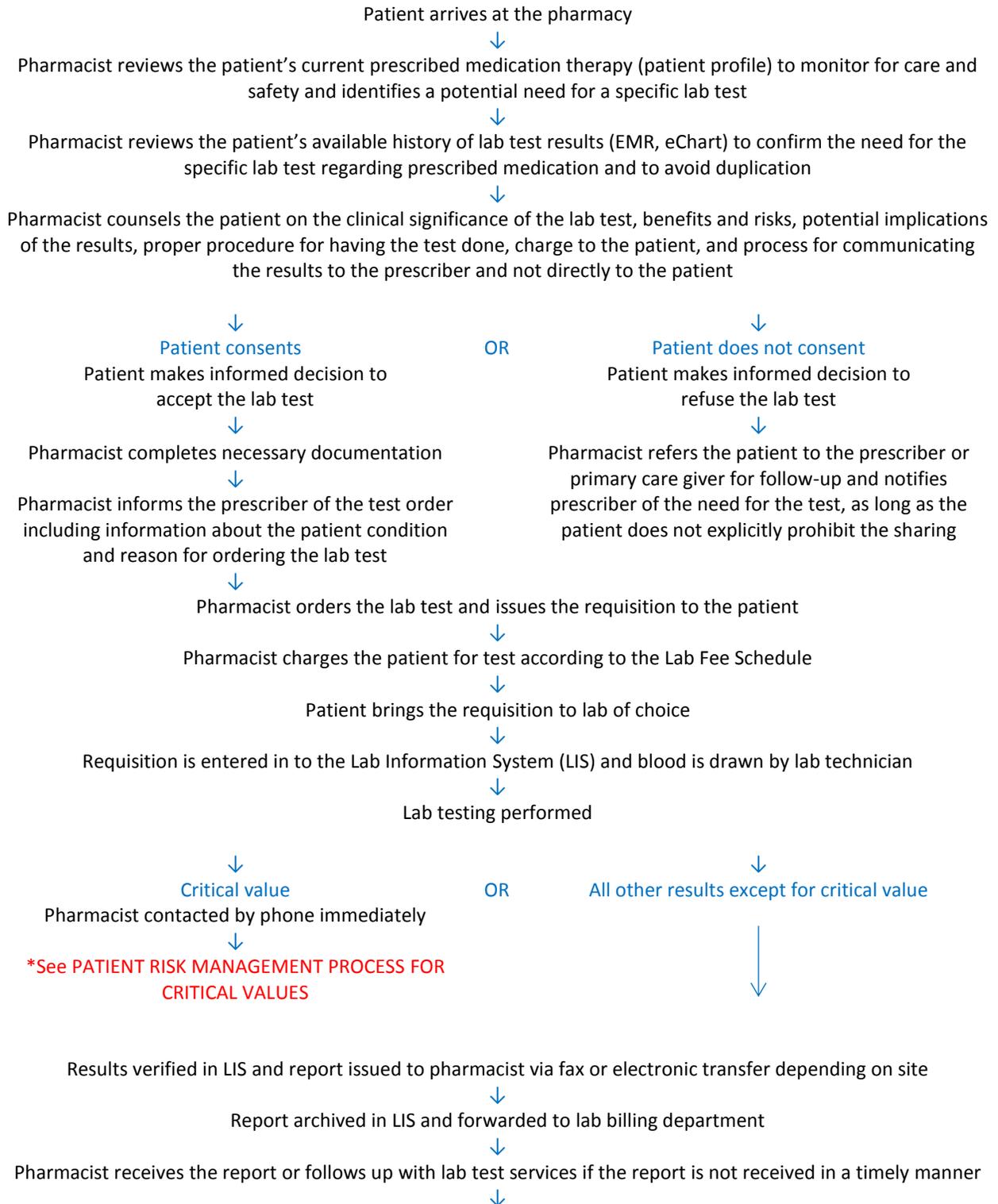


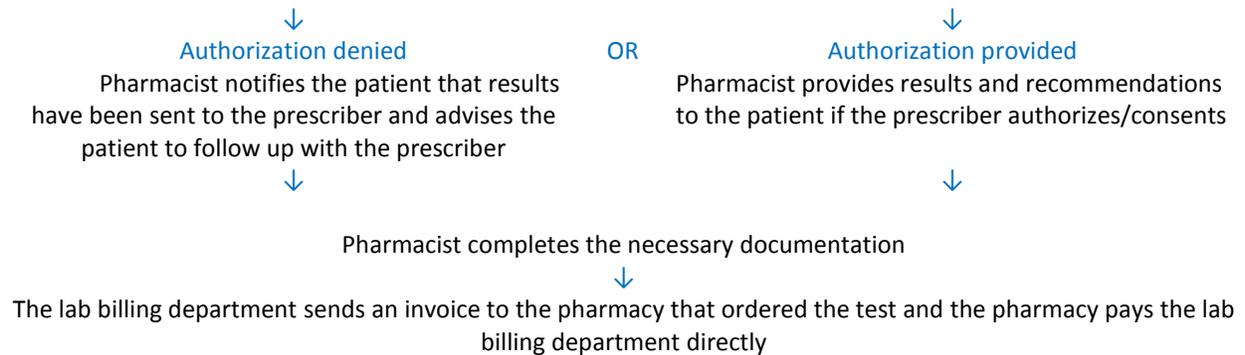
Process Map for Test Ordering by Community Pharmacists October 2018

INFORMATION AND PHYSICAL WORKFLOW



Pharmacist communicates results and recommendations to the patient's prescriber and can request authorization from the prescriber to release results and recommendations to the patient

***If critical value, see PATIENT RISK MANAGEMENT PROCESS FOR CRITICAL VALUES**



Note: If the patient does not go for the test or the results have not been received, the pharmacist can call the Dynacare customer service line at 1-800-565-5721 M-F 07:30 to 17:30 to determine if the test was done. If Dynacare does not have a record, the pharmacist should also call Shared Health Manitoba (formerly Diagnostic Services Manitoba) at 204-787-1534 M-F 0800-1600 in the event that the patient had their blood drawn at a hospital laboratory.

*** PATIENT RISK MANAGEMENT PROCESS FOR CRITICAL VALUES**

