Practice Direction
Standard of Practice # 10: Transfer of Patient Care

1.0 Scope and Objective:

1.1 Expected Outcome

This document is a practice direction of Council concerning the implementation of the principle of the Transfer of Patient Care through the authority of *The Pharmaceutical Regulations to The Pharmaceutical Act* and *The Pharmaceutical Act (Act)*.

1.2 Document Jurisdiction (Area of Practice)

Compliance is expected from all licensed pharmacists in Manitoba practice.

1.3 Regulatory Authority Reference

Section 56 of the Pharmaceutical Regulation under *The Pharmaceutical Act* allows Council to create this practice direction.

2.0 Practice Direction

Transfer of Patient Care at the patient’s or authorized agent’s request

2.1 A licenced pharmacist must comply with a patient’s request to transfer care to another health professional.

2.2 After receipt of a request to transfer care to another licenced pharmacist, the licenced pharmacist must promptly provide the following information to the pharmacy of the patient’s choice:

- 2.2.1 transfer of active prescriptions with remaining refills that can be legally transferred; and
- 2.2.2 other information that, in the opinion of the transferring licenced pharmacist, may be required to ensure continuity of care.

2.3 All prescription transfers issued by a licenced pharmacist must include the following information:

- 2.3.1 the name and address of the patient;
- 2.3.2 the name and strength of the drug as dispensed;

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2.3.3 complete directions as they appear on the prescription;
2.3.4 the quantity of the drug;
2.3.5 the name, initials, address and, if known, the telephone number, of the practitioner;
2.3.6 the date on which the original prescription was dispensed;
2.3.7 the number of renewals remaining on the prescription;
2.3.8 the date of the last refill of the prescription;

2.4 A record must be kept by the transferring licenced pharmacist documenting the date that the prescription was transferred and the information transferred.

3.0 Compliance Adjudication
All documentation must be readily accessible and open to regulatory review.

4.0 Appendices
Not applicable