



Pharmacy Technician Structured Practical Training Program

Submission Forms

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STEPS TO LISTING

The following forms need to be submitted to the College of Pharmacists of Manitoba at various points throughout (or before) the SPT Program:

- 1. Fill out <u>application</u> for Pharmacy Technician-in-Training with the College of Pharmacists of Manitoba (available on the College website)
- 2. Pharmacy Technician-in-Training Structured Practical Training Notification Form
- 3. Completed Part I Evaluation Form (including a completed Jurisprudence Exam declaration form)
- 4. Completed Part II Evaluation Form
- 5. Declaration of Completion of Pharmacy Technician Structured Practical Training
- 6. Pharmacy Technician-in-Training's Evaluation of the Supervisor
- 7. Pharmacy Technician-in-Training's Feedback on the SPT Program
- 8. Supervisor's Feedback on the SPT Program
- 9. Complete and submit the <u>Application</u> for Pharmacy Technician with the College of Pharmacists of Manitoba (available on the College website)



PHARMACY TECHNICIAN STRUCTURED PRACTICAL TRAINING NOTIFICATION FORM

Pharmacy Technician-in-Train	ing Information		
Please be advised that I,			th,, intend to begin my
	Name of pharmacy technician-	-in-training and date of bir	th
structured practical training on	at t	the following pha	armacy:
Pharmacy Name		Pharmacy	License #
AddressStreet		Town/City	Postal Code
		Town/City	Postai Code
Pharmacy Technician-in-Training D	Declaration:		
I attest that I:			
until I have been approved with t	the College of Pharmacists of	Manitoba as a pha	pegin my structured practical training armacy technician-in-training, and practical training (e.g. family relation or
Signature of pharmacy technician-in-training		Date	
Supervisor Information			
I,	. a		have agreed to accept
Name of supervisor	Position (pharmacist o	or technician)	nave agreed to decept
	as a parti	cipant in the Col	lege of Pharmacists of Manitoba
Name of pharmacy technician-in-training			
Technician Structured Practical T	raining program.		
Supervisor Declaration:			
I attest that I:			
 effectively complete the requi Am a licensed pharmacist or pharif I am a pharmacy technician that a pharmacy technician that qualif work experience and the Pharmac 	ram, chnician-in-training in a phart rements of the SPT prograt rmacy technician with the Co at was a graduate of a CCAPF fied through the 'transition str cy Technician Bridging Progra an intern (pharmacist applicat other additional sufficient sup for more than one pharmacy to present in the pharmacy, and	macy that is a pati m, llege of Pharmacis P accredited pharm ream' (qualified fo ram); or upon refer nt) and as a superv oports are present i echnician-in-traini	ent care setting where he/she can sts of Manitoba and have been for 2 years acy technician program; or 1 year if I am r the PEBC examinations through prior rral and approval by the Registrar, risor for a pharmacy technician-in- n the pharmacy, ng at the same time, unless other
Signature of supervisor	License #		Date

***For more information, please refer to "Practice Sites in Manitoba" and "Supervisor Qualifications and Responsibilities" in the Pharmacy Technician Structured Practical Training Program Manual



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PART I EVALUATION FORM

Pharmacy Technician-In-Training Name:				
Part I Start Date:	-			
Part I End Date:	Today's Date:			

This form is to be completed by the SPT supervisor **after the first 120 hours** of the SPT and should be returned to the College within 7 days after completion of the first 120 hours.

Rating Scale

1	2	3	4
Unsatisfactory	Needs Improvement	Satisfactory	Exemplary
Demonstrates objective < 60% of the time	Demonstrates objective 60% to <75% of the time	Demonstrates objective > 75% of the time	Demonstrates objective > 90% of the time

^{*}No Opportunity (N/O) - No opportunity is only valid for the learner's Pre-Assessment and during the Part I Learning Activities as he/she may not have experienced all competency elements yet.

1. Legal, Ethical, and Professional Responsibilities

Pharmacy technicians practise within legal requirements, demonstrate professionalism and uphold professional standards of practice, codes of ethics and policies.

1. LEGAL, ETHICAL, AND PROFESSIONAL RESPONSIBILITIES								
Kay Campatanay	Funkling Commetonsics	Rating						
Key Competency	Enabling Competencies	1	2	3	4	N/O		
1.1 Practise within legal requirements	1.1.1 Apply legal requirements to practice, including federal and provincial/territorial legislation, policies, by-laws, and standards.							
	1.1.3 Apply federal and provincial/territorial privacy legislation to the collection, use, storage, disclosure and destruction of personal health information.							
1.2 Uphold ethical Principles	1.2.1/1.2.2 Apply the principles of professional codes of ethics and apply ethical principles in the decision-making process.							
1.3 Manage actual and potential illegal, unethical, or unprofessional actions or situations in practice	1.3.1/1.3.2 Identify and undertake appropriate intervention to address illegal, unethical or unprofessional actions or situations.							
1.4 Apply principles of professionalism	1.4.2 Accept responsibility and accountability for own actions and decisions.							
	1.4.3 Seek guidance when uncertain about own knowledge, skills, abilities and scope of practice.							
	1.4.4 Apply principles of continuing professional development including assessing own learning needs and developing a plan to meet these needs.							
	1.4.5 Maintain appropriate professional boundaries.							
	1.4.6 Protect the privacy and confidentiality of the patient.							

COMMENTS:



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2. Patient Care

Pharmacy technicians participate in meeting the patient's health and drug-related needs, through collaboration with the patient, the pharmacist and other health professionals, to achieve the patient's health goals.

2. PATIENT CARE	2. PATIENT CARE								
Key Competency	Enabling Competencies	Rating							
key competency	Enabling Competencies	1	2	3	4	N/O			
2.1 Develop a professional	2.1.1 Establish and maintain rapport by using effective communication skills.								
relationship with the patient	2.1.2 Demonstrate a caring, empathetic, and professional attitude.								
·	2.1.3 Determine and acknowledge the patient's needs, values and desired level of care.								
2.2 Obtain patient information for	2.2.1 Gather information from the patient using appropriate interview techniques, including active listening.								
pharmacist review	2.2.2 Identify factors such as culture, language, demographic and physical characteristics that may impact patient care.								
	2.2.3 Gather information from the patient's health records.								
	2.2.4 Gather information required for medication reconciliation.								
	2.2.5 Measure a patient's physical parameters (e.g. height, weight and blood pressure).								
	2.2.6 Organize, reconcile and record the patient's information.								
2.3 Collaborate with the	2.3.1 Identify patient needs related to issues such as dosage forms, special packaging or labeling.								
pharmacist to support care plan activities	2.3.2 Assist the patient in making informed decisions regarding the selection and use of drug administration devices, monitoring devices and health aids.								
	2.3.3 Gather monitoring parameter information for pharmacist review, including adherence information and lab test results.								
	2.3.4 Communicate relevant information and identified concerns to the pharmacist in a clear, concise and timely manner.								

COMMENTS:



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3. Product Distribution

Pharmacy technicians implement safe and effective product distribution to ensure the safety and accuracy of released products.

3. PRODUCT DISTRIBUTION								
Vay Compatons	Fundaling Commentancine	Rating						
Key Competency	Enabling Competencies	1	2	3	4	N/O		
3.1 Receive, interpret and process a	3.1.1 Determine the validity, clarity, completeness and authenticity of the prescription and resolve concerns in collaboration with the pharmacist.							
prescription	3.1.2 Transcribe verbal orders and ensure their accuracy.							
	3.1.3 Transfer a prescription and receive a transferred prescription.							
	3.1.4 Interpret numerals, symbols, measurement systems and Latin abbreviations.							
	3.1.5 Perform pharmaceutical calculations.							
	3.1.6 Identify patterns of unusual drug prescribing and usage including possible diversion or drug misuse and report relevant findings to the pharmacist or appropriate authority.							
	3.1.7 Process the adjudication for payment of prescriptions and other pharmacy services using knowledge of third-party payer policies and formularies.							
3.2 Prepare products for	3.2.1 Select appropriate products by applying knowledge of brand and generic names, dosages, and dosage forms.							
dispensing	3.2.2 Apply drug interchangeability principles in accordance with applicable formularies, policies or legislation.							
	3.2.3 Verify the integrity of a product by considering stability, and where applicable, sterility, including checking expiry dates, physical appearance, and odour.							
	3.2.4 Measure products by counting, pouring or weighing using the appropriate equipment and technology.							
	3.2.5 Package products in a suitable container to maintain product integrity, stability and, where applicable, sterility.							
	3.2.6 Use packaging that is safe and appropriate for the patient, including pre-packaging, multi-dose or unit dose packaging and child-resistant vials.							
	3.2.7 Label products according to legislative requirements, best safety practices, established protocols and patient-specific needs.							
3.3 Prepare and compound non- sterile and sterile products	3.3.2/3.3.3 Prepare and compound sterile and non-sterile products according to recognized guidelines and standards of practice.							
3.4 Verify technical aspects of the	3.4.1 Identify when an independent double check should be performed.							
prescription to ensure accuracy and quality of products	3.4.2 Check the product and its prescription label against the prescription using a systematic approach.							
3.5 Collaborate with the	3.5.1 Determine whether the legal and professional requirements for a product to be released to the patient have been met.							



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pharmacist to release product 3.5.2 Identify when the patient requires further consultation or education from the pharmacist.					
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COMMENTS:

4. Practice Setting

Pharmacy technicians contribute to the management of the practice setting with the goal of ensuring safe, effective and efficient product distribution.

4. PRACTICE SETTING								
Key Competency	Enabling Competencies	Rating						
key competency	Enabling Competencies	1	2	3	4	N/O		
4.1 Optimize the safety, efficacy and efficiency of	4.1.1 Demonstrate the organization and time management skills necessary to effectively prioritize, organize and manage product distribution workflow.							
operations in the practice setting	4.1.3 Use and maintain automation and other technology to enhance safety, efficacy and efficiency in the practice setting.							
4.2 Contribute to the management of pharmacy	4.2.1 Apply inventory and formulary management systems and strategies that incorporate best practices, including new technologies.							
inventory to ensure safe, effective and efficient product distribution	4.2.2 Prepare and place orders for stock and supplies using appropriate technology from licensed sources.							
	4.2.3 Identify issues with the drug supply chain, including drug shortages and drug recalls, and collaborate with the pharmacist to resolve these issues.							
	4.2.4 Return or properly dispose of recalled, expired and unusable products.							
	4.2.5 Reconcile inventory for controlled substances, or any other substances selected.							
	4.2.6 Investigate inventory discrepancies and communicate findings to the pharmacist and/or other appropriate authority.							
4.3 Contribute to the management of	4.3.1 Use appropriate information technology to organize, maintain and retrieve pharmacy records.							
record keeping activities within the practice setting	4.3.2 Use information technology and record-keeping procedures that maintain the integrity, security and permanence of pharmacy records.							

COMMENTS:



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5. Health Promotion

Pharmacy technicians support health promotion activities for patients, communities and populations in collaboration with the pharmacist.

5. HEALTH PROMOTION								
Vov Competency	Fughling Compatonsies	Rating						
Key Competency	Enabling Competencies	1	2	3	4	N/O		
5.1/5.2 Support patient-specific/public health promotion activities in collaboration with the pharmacist	Gather information and participate in health promotion activities in collaboration with the pharmacist.							
5.3 Contribute to the maintenance of a healthy environment for the public	5.3.1 Promote the proper handling and disposal of drugs and hazardous materials with the patient, self and others.							

COMMENTS:

6. Knowledge and Research Application

Pharmacy technicians access, retrieve and apply relevant information to make evidence-informed decisions within their practice with the goal of ensuring safe and effective product distribution.

6. KNOWLEDGE AND RESEARCH APPLICATION								
K 6	Fughling Compatonsies	Rating						
Key Competency	Enabling Competencies	1	2	3	4	N/O		
6.1 Respond to questions that do	6.1.1 Clarify requests for information to identify questions that require pharmacist referral.							
not require pharmacist referral using appropriate strategies	6.1.2 Use a variety of retrieval techniques to access reliable and appropriate information, including evidence-based information when possible.							
	6.1.3 Organize and provide information using strategies appropriate to the target audience.							
6.2 Apply relevant information to	6.2.1 Gather new information, including evidence-based information when possible, that may be applicable to practice.							
practice	6.2.2 Evaluate the information and use current, relevant and reliable information to improve practice.							

COMMENTS:



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7. Communication and Education

Pharmacy technicians communicate effectively with patients, the pharmacy team, other health professionals and the public, providing education when required.

7. COMMUNICATION AND EDUCATION								
W C	Funkling Commetonsies	Rating						
Key Competency	Enabling Competencies	1	2	3	4	N/O		
7.1 Establish and maintain effective	7.1.2 Demonstrate appropriate verbal and non-verbal communication skills, including listening skills.							
communication skills	7.1.3 Demonstrate appropriate interview techniques.							
	7.1.4 Select appropriate communication and education techniques for use with the patient and other health professionals.							
	7.1.5 Conduct interpersonal interactions, including conflict management, in a professional manner.							
	7.1.6 Communicate with sensitivity, respect and empathy.							
7.2 Use safe, effective and consistent communication systems	7.2.2 Record and store information in a consistent manner for efficient access and retrieval by relevant personnel.							

COMMENTS:

8. Intra- and Inter-Professional Collaboration

Pharmacy technicians work in collaboration with the pharmacy team and other health professionals to support the delivery of comprehensive services, make best use of resources and ensure continuity of care in order to achieve the patient's health goals.

8. INTRA- AND INTER	8. INTRA- AND INTER-PROFESSIONAL COLLABORATION							
Va. Camanatana	5 18 6	Rating						
Key Competency	Enabling Competencies	1	2	3	4	N/O		
8.1 Create and maintain	8.1.1 Identify potential collaborators with whom to initiate ongoing professional relationships.							
collaborative professional relationships	8.1.2 Collaborate with other parties in the relationship to define roles and responsibilities of each party.							
8.2 Contribute to the effectiveness of working	8.3.1 Collaborate with team members to ensure appropriate utilization of resources.							
relationships in collaborative teams. 8.3 Participate in the delivery of collaborative	8.3.2 Collaborate with team members to determine and achieve team goals and objectives.							
	8.3.3 Facilitate continuity of care.							



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health services in collaboration with the pharmacist				
8.4 Accept referrals from and make	8.4.1 Recognize situations that fall beyond the scope of practice of pharmacy technicians and refer these situations to the pharmacist.			
referrals to the pharmacist	8.4.2 Accept responsibility for referrals from the pharmacist.			

COMMENTS:

9. Quality and Safety

Pharmacy technicians collaborate in developing, implementing and evaluating policies, procedures and activities that promote quality and safety.

9. QUALITY AND SAFETY								
Key Competency	Enabling Competencies	Rating						
key competency	Enabling Competencies	1	2	3	4	N/O		
9.1/9.2 Contribute to a culture of patient safety and	9.1.1 Apply principles of patient safety to improve practice.							
contribute to continuous quality	9.1.2 Employ best practices when informing the patient of the occurrence of a medication incident.							
improvement and risk management activities related to	9.1.3 Share information about problems, resolutions, system changes and lessons learned with the workplace team.							
activities related to the drug distribution system	9.2.1 Apply principles of continuous quality improvement to practice.							
	9.2.2 Apply principles of risk management to practice by anticipating, recognizing and managing situations that place the patient at risk.							
	9.2.3 Identify the occurrence of a medication incident or close call and respond effectively to mitigate harm and prevent reoccurrence.							
9.3 Ensure the quality, safety and integrity of	9.3.1 Maintain the cleanliness, functionality and integrity of compounding, packaging, dispensing and storage equipment.							
products	9.3.2 Ensure that products are stored and transported under the conditions required to maintain product quality, safety and integrity, including cold chain management.							
9.4 Create and maintain a working environment that promotes safety	9.4.3 Identify factors that impact the safety of the working environment, including resource allocation, procedural consistency and ergonomics.							

COMMENTS:



CPHM PHARMACY TECHNICIAN JURISPRUDENCE EXAMINATION (JP) DECLARATION

	YES	NO
The pharmacy technician-in-training has successfully		
completed the College of Pharmacists of Manitoba		□*
pharmacy technician jurisprudence examination. This	J	U
has been confirmed by the supervisor.		

* The pharmacy technician-in-training must have suc next half of the SPT program.	ccessfully completed the JP exam before starting the
Signature: Supervisor	Pharmacy Technician-In-Training
Print Name:	Pharmacy Technician-In-Training



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PART II EVALUATION FORM

Pharmacy Technician-In-Trai	ning Name:	_
Part 1 Start Date:	Part 1 End Date:	
Part II Start Date:	Part II End Date:	
Today's Date: :		
This form is to be completed by	the SPT supervisor after the second 120 hours of the SPT	

This form is to be completed by the SPT supervisor **after the second 120 hours** of the SPT Program and should be returned to the College within 7 days after completion of the Program.

Rating Scale

1	2	3	4
Unsatisfactory	Needs Improvement	Satisfactory	Exemplary
Demonstrates objective	Demonstrates objective	Demonstrates objective	Demonstrates objective
< 60% of the time	60% to <75% of the time	> 75% of the time	> 90% of the time

^{*}No opportunity is only valid for the learner's Pre-Assessment and during the Part I Evaluation as he/she may not have experienced all competency elements yet.

1. Legal, Ethical, and Professional Responsibilities

Pharmacy technicians practise within legal requirements, demonstrate professionalism and uphold professional standards of practice, codes of ethics and policies.

1. LEGAL, ETHICAL, AND PROFESSIONAL RESPONSIBILITIES								
Key Competency	Facilities Communication	Rating						
key competency	Enabling Competencies	1	2	3	4			
1.1 Practise within legal requirements	1.1.1 Apply legal requirements to practice, including federal and provincial/territorial legislation, policies, by-laws, and standards.							
	1.1.3 Apply federal and provincial/territorial privacy legislation to the collection, use, storage, disclosure and destruction of personal health information.							
1.2 Uphold ethical principles	1.2.1/1.2.2 Apply the principles of professional codes of ethics and apply ethical principles in the decision-making process.							
1.3 Manage actual and potential illegal, unethical, or unprofessional actions or situations in practice	1.3.1/1.3.2 Identify and undertake appropriate intervention to address illegal, unethical or unprofessional actions or situations.							
1.4 Apply principles of professionalism	1.4.2 Accept responsibility and accountability for own actions and decisions.							
	1.4.3 Seek guidance when uncertain about own knowledge, skills, abilities and scope of practice.							
	1.4.4 Apply principles of continuing professional development including assessing own learning needs and developing a plan to meet these needs.							
	1.4.5 Maintain appropriate professional boundaries.							
	1.4.6 Protect the privacy and confidentiality of the patient.							

COMMENTS:



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2. Patient Care

Pharmacy technicians participate in meeting the patient's health and drug-related needs, through collaboration with the patient, the pharmacist and other health professionals, to achieve the patient's health goals.

2. PATIENT CARE							
Vou Competence	Facilities Communities	Rating					
Key Competency	Enabling Competencies	1	2	3	4		
2.1 Develop a professional	2.1.1 Establish and maintain rapport by using effective communication skills.						
relationship with the patient	2.1.2 Demonstrate a caring, empathetic, and professional attitude.						
•	2.1.3 Determine and acknowledge the patient's needs, values and desired level of care.						
2.2 Obtain patient information for	2.2.1 Gather information from the patient using appropriate interview techniques, including active listening.						
pharmacist review	2.2.2 Identify factors such as culture, language, demographic and physical characteristics that may impact patient care.						
	2.2.3 Gather information from the patient's health records.						
	2.2.4 Gather information required for medication reconciliation.						
	2.2.5 Measure a patient's physical parameters (e.g. height, weight and blood pressure).						
	2.2.6 Organize, reconcile and record the patient's information.						
2.3 Collaborate with the pharmacist to	2.3.1 Identify patient needs related to issues such as dosage forms, special packaging or labeling.						
support care plan activities	2.3.2 Assist the patient in making informed decisions regarding the selection and use of drug administration devices, monitoring devices and health aids.						
	2.3.3 Gather monitoring parameter information for pharmacist review, including adherence information and lab test results.						
	2.3.4 Communicate relevant information and identified concerns to the pharmacist in a clear, concise and timely manner.						

COMMENTS:

3. Product Distribution

Pharmacy technicians implement safe and effective product distribution to ensure the safety and accuracy of released products.

3. PRODUCT DISTRIBUTION								
Key Competency	Fughling Compatonsies		Rating					
	Enabling Competencies	1	2	3	4			
3.1 Receive, interpret and process a prescription	3.1.1 Determine the validity, clarity, completeness and authenticity of the prescription and resolve concerns in collaboration with the pharmacist.							



	3.1.2 Transcribe verbal orders and ensure their accuracy.		
	3.1.3 Transfer a prescription and receive a transferred prescription.		
	3.1.4 Interpret numerals, symbols, measurement systems and Latin abbreviations.		
	3.1.5 Perform pharmaceutical calculations.		
	3.1.6 Identify patterns of unusual drug prescribing and usage including possible diversion or drug misuse and report relevant findings to the pharmacist or appropriate authority.		
	3.1.7 Process the adjudication for payment of prescriptions and other pharmacy services using knowledge of third-party payer policies and formularies.		
3.2 Prepare products for dispensing	3.2.1 Select appropriate products by applying knowledge of brand and generic names, dosages, and dosage forms.		
	3.2.2 Apply drug interchangeability principles in accordance with applicable formularies, policies or legislation.		
	3.2.3 Verify the integrity of a product by considering stability, and where applicable, sterility, including checking expiry dates, physical appearance, and odour.		
	3.2.4 Measure products by counting, pouring or weighing using the appropriate equipment and technology.		
	3.2.5 Package products in a suitable container to maintain product integrity, stability and, where applicable, sterility.		
	3.2.6 Use packaging that is safe and appropriate for the patient, including pre-packaging, multi-dose or unit dose packaging and child-resistant vials.		
	3.2.7 Label products according to legislative requirements, best safety practices, established protocols and patient-specific needs.		
3.3 Prepare and compound non-sterile and sterile products	3.3.2/3.3.3 Prepare and compound sterile and non-sterile products according to recognized guidelines and standards of practice.		
3.4 Verify technical aspects of the	3.4.1 Identify when an independent double check should be performed.		
prescription to ensure accuracy and quality of products	3.4.2 Check the product and its prescription label against the prescription using a systematic approach.		
3.5 Collaborate with the pharmacist to	3.5.1 Determine whether the legal and professional requirements for a product to be released to the patient have been met.		
release product	3.5.2 Identify when the patient requires further consultation or education from the pharmacist.		

COMMENTS:



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4. Practice Setting

Pharmacy technicians contribute to the management of the practice setting with the goal of ensuring safe, effective and efficient product distribution.

4. PRACTICE SETTING							
Key Competency	Enabling Competencies	Rating					
key competency	chabing competencies	1	2	3	4		
4.1 Optimize the safety, efficacy and efficiency of	4.1.1 Demonstrate the organization and time management skills necessary to effectively prioritize, organize and manage product distribution workflow.						
operations in the practice setting	4.1.3 Use and maintain automation and other technology to enhance safety, efficacy and efficiency in the practice setting.						
4.2 Contribute to the management of	4.2.1 Apply inventory and formulary management systems and strategies that incorporate best practices, including new technologies.						
pharmacy inventory to ensure safe, effective and efficient product distribution	4.2.2 Prepare and place orders for stock and supplies using appropriate technology from licensed sources.						
	4.2.3 Identify issues with the drug supply chain, including drug shortages and drug recalls, and collaborate with the pharmacist to resolve these issues.						
	4.2.4 Return or properly dispose of recalled, expired and unusable products.						
	4.2.5 Reconcile inventory for controlled substances, or any other substances selected.						
	4.2.6 Investigate inventory discrepancies and communicate findings to the pharmacist and/or other appropriate authority.						
4.3 Contribute to the management of record keeping activities within the practice setting	4.3.1 Use appropriate information technology to organize, maintain and retrieve pharmacy records.						
	4.3.2 Use information technology and record-keeping procedures that maintain the integrity, security and permanence of pharmacy records.						

COMMENTS:

5. Health Promotion

Pharmacy technicians support health promotion activities for patients, communities and populations in collaboration with the pharmacist.

5. HEALTH PROMOTION						
Va. Camaratana	5 111 2	Rating				
Key Competency	Enabling Competencies		2	3	4	
5.1/5.2 Support patient-specific/public health promotion activities in collaboration with the pharmacist	Gather information and participate in health promotion activities in collaboration with the pharmacist.					



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5.3 Contribute to the maintenance of a healthy environment for the public 5.3.1 Promote the proper handling and disposal of drugs and hazardous materials with the patient, self and others.				
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COMMENTS:

6. Knowledge and Research Application

Pharmacy technicians access, retrieve and apply relevant information to make evidence-informed decisions within their practice with the goal of ensuring safe and effective product distribution.

6. KNOWLEDGE AND RESEARCH APPLICATION						
Kou Compotonou	Fuchling Competencies	Rating				
Key Competency	Enabling Competencies	1	2	3	4	
6.1 Respond to questions that do not	pharmacist referral.					
require pharmacist referral using appropriate strategies	6.1.2 Use a variety of retrieval techniques to access reliable and appropriate information, including evidence-based information when possible.					
	6.1.3 Organize and provide information using strategies appropriate to the target audience.					
6.2 Apply relevant information to practice	6.2.1 Gather new information, including evidence-based information when possible, that may be applicable to practice.					
	6.2.2 Evaluate the information and use current, relevant and reliable information to improve practice.					

COMMENTS:

7. Communication and Education

Pharmacy technicians communicate effectively with patients, the pharmacy team, other health professionals and the public, providing education when required.

7. COMMUNICATION AND EDUCATION							
Vov. Commetoner	Enabling Competencies		Rating				
Key Competency			2	3	4		
7.1 Establish and maintain effective communication skills	7.1.2 Demonstrate appropriate verbal and non-verbal communication skills, including listening skills.						
	7.1.3 Demonstrate appropriate interview techniques.						
	7.1.4 Select appropriate communication and education techniques for use with the patient and other health professionals.						



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7.1.5 Conduct interpersonal interactions, including conflict management, in a professional manner.			
	7.1.6 Communicate with sensitivity, respect and empathy.		
7.2 Use safe, effective and consistent communication systems	7.2.2 Record and store information in a consistent manner for efficient access and retrieval by relevant personnel.		

COMMENTS:

8. Intra- and Inter-Professional Collaboration

Pharmacy technicians work in collaboration with the pharmacy team and other health professionals to support the delivery of comprehensive services, make best use of resources and ensure continuity of care in order to achieve the patient's health goals.

8. INTRA- AND INTER-PROFESSIONAL COLLABORATION							
Kou Compotonou	Enabling Competencies	Rating					
Key Competency	key competency		2	3	4		
8.1 Create and maintain	8.1.1 Identify potential collaborators with whom to initiate ongoing professional relationships.						
collaborative professional relationships	8.1.2 Collaborate with other parties in the relationship to define roles and responsibilities of each party.						
8.2 Contribute to the effectiveness of working relationships	8.3.1 Collaborate with team members to ensure appropriate utilization of resources.						
in collaborative teams.	8.3.2 Collaborate with team members to determine and achieve team goals and objectives.						
8.3 Participate in the delivery of collaborative health services in collaboration with the pharmacist	8.3.3 Facilitate continuity of care.						
8.4 Accept referrals from and make referrals to the	8.4.1 Recognize situations that fall beyond the scope of practice of pharmacy technicians and refer these situations to the pharmacist.						
pharmacist	8.4.2 Accept responsibility for referrals from the pharmacist.						

COMMENTS:



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9. Quality and Safety

Pharmacy technicians collaborate in developing, implementing and evaluating policies, procedures and activities that promote quality and safety.

9. QUALITY AND SAF	FTY				
0. 00.11.			Rat	ing	
Key Competency	Enabling Competencies	1	2	3	4
9.1/9.2 Contribute to a culture of	9.1.1 Apply principles of patient safety to improve practice.				
patient safety and contribute to continuous quality	9.1.2 Employ best practices when informing the patient of the occurrence of a medication incident.				
improvement and risk management	9.1.3 Share information about problems, resolutions, system changes and lessons learned with the workplace team.				
activities related to the drug distribution	9.2.1 Apply principles of continuous quality improvement to practice.				
system	9.2.2 Apply principles of risk management to practice by anticipating, recognizing and managing situations that place the patient at risk.				
	9.2.3 Identify the occurrence of a medication incident or close call and respond effectively to mitigate harm and prevent reoccurrence.				
9.3 Ensure the quality, safety and integrity of	9.3.1 Maintain the cleanliness, functionality and integrity of compounding, packaging, dispensing and storage equipment.				
products	9.3.2 Ensure that products are stored and transported under the conditions required to maintain product quality, safety and integrity, including cold chain management.				
9.4 Create and maintain a working environment that promotes safety	9.4.3 Identify factors that impact the safety of the working environment, including resource allocation, procedural consistency and ergonomics.				
COMMENTS: Signature: Supe	rvisor Pharmacy Technici	ian-In-Ti	raining		
Print Name:	ervisor — — — — — — — — — — — — — — — — — — —	an-In-Ti	raining		



DECLARATION OF COMPLETION OF PHARMACY TECHNICIAN STRUCTURED PRACTICAL TRAINING

Please sign off on the appropriate	statement:
I hereby declare that	pharmacy technician-in-training
successfully completed all requirer Pharmacists of Manitoba Structure	pharmacy technician-in-training nents and overall objectives, as identified by the College of d Practical Training Program and has adequately demonstrated nents in a minimum of 240 hours, including the completion of
the Jurisprudence Examination and checks of prescriptions/orders, and	the Demonstration of Product Release Proficiency of 200 in my opinion, is a fit and proper person to practice pharmacy ntly, safely, and ethically as a regulated pharmacy technician.
Date of completion:	Today's Date:
Supervisor Name:	Supervisor Signature:
I hereby declare that	pharmacy technician-in-training has
College of Pharmacists of Manitoba adequately demonstrated all nine including the completion of the Jur Release Proficiency of 200 checks o	uirements and overall objectives, including as identified by the Structured Practical Training Program, and has NOT competency areas and elements in a minimum of 240 hours, sprudence Examination and the Demonstration of Product f prescriptions/orders, and in my opinion, is NOT a fit and y as a pharmacy technician competently, safely, and ethically as
Date of completion:	Today's Date:
Supervisor Name:	Supervisor Signature:
I hereby request that	pharmacy technician-in-training be
-	supervisor, for a period of at least 40 hours and, upon nsult with the other supervisor and decide which "statement
of completion" is appropriate for the	•
Today's Date:	
Supervisor Name:	Supervisor Signature:



PHARMACY TECHNICIAN-IN-TRAINING'S EVALUATION OF THE SUPERVISOR

Pharmacy Technician-In-Training Name:				-			
Supervisor Name: DATE:							
In order to assess the Supervisor, please check off the appropriate boxes and provide comments below.							
Please rate the Supervisor's performance in the following areas:	Unsatisfactory	Needs Improvement	Satisfactory	Exemplary			
Was prepared for the rotation and familiar with the expectations and activities of the SPT program.	0	0	0				
Provided an orientation to the site and staff members.	0						
Treated me with respect.							
Acted professionally and ethically.	0	0	0				
Was available to answer questions or participate in discussion.							
Encouraged active participation and involved me in appropriate decision making situations under supervision.			О				
Provided constructive feedback throughout the SPT and suggested areas of improvement.	0	0	О				
Provided opportunities to learn or improve upon all the required skills.	0	0	0				
Constructively reviewed my Evaluations with me throughout the SPT program.							
Provided me with the necessary opportunities and patient interactions to complete the SPT program activities.							
COMMENTS: Pharmacy Technician-in-Training Signat	ure:						
i namacy recimician-in-rialiling digital	ui 5						



PHARMACY TECHNICIAN-IN-TRAINING'S FEEDBACK ON THE SPT PROGRAM

Pharmacy Technician-In-Training Name:					
Supervisor Name:		Date:			
In order to assess the SPT program, manual an	d logbook,	please che	ck off the	appropri	ate boxes
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The SPT Manual and Logbook were relevant to pharmacy practice.		П	_		
The SPT Manual and Logbook were well organized and easy to use.		а	_	О	_
The SPT Manual and Logbook contained just the right level of information and depth.					П
The SPT Program was a valuable experience.					О
To help us improve the SPT program, please ar comments: 1. Did you graduate from a CCAPP accredited year?				·	
2. Was the SPT program of sufficient length?	Why or why	not?			
3. Do you feel the program improved your con	npetence ar	nd confiden	ce? Why	or why n	ot?

4.	How would you improve the SPT program?
5.	How would you improve the SPT manual and logbook? Did you find any typos or errors in the SPT manual and logbook? (Please provide page numbers).
6.	Please provide any additional comments on the SPT program, manual, logbook, and evaluation forms.
Tha	ank you!
Pha	armacy Technician-in-Training Signature:



SUPERVISOR'S FEEDBACK ON THE SPT PROGRAM

Supervisor Name:					
Pharmacy Technician-In-Training Name:					
Date:					
In order to assess the SPT program, manual an	d logbook,	please che	ck off the	appropria	ate boxes:
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The SPT Manual and Logbook were relevant to pharmacy practice.		П		П	
The SPT Manual and Logbook were well organized and easy to use.			0		
The SPT Manual and Logbook contained just the right level of information and depth.			П		
The SPT Program was a valuable experience.		0	_	п	
To help us improve the SPT program, please ar comments:	nswer the fo	ollowing que	estions an	d provide	Э
Did the pharmacy technician-in-training at y Pharmacy Technician Program?	our site gra	duate from	a CCAPF	accredi	ted
2. Was the SPT program of sufficient length?	Why or why	not?			
Do you feel the program improved the completechnician-in-training? Why or why not?	petence and	d confidenc	e of the pl	harmacy	

4.	How would you improve the SPT program?
5.	How would you improve the SPT manual and logbook? Did you find any typos or errors in the SPT manual and logbook? (Please provide page numbers).
6.	Please provide any additional comments on the SPT program, manual, logbook, and evaluation forms.
	ank you! pervisor Signature:



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Application for Listing as a Pharmacy Technician to be completed ONLINE