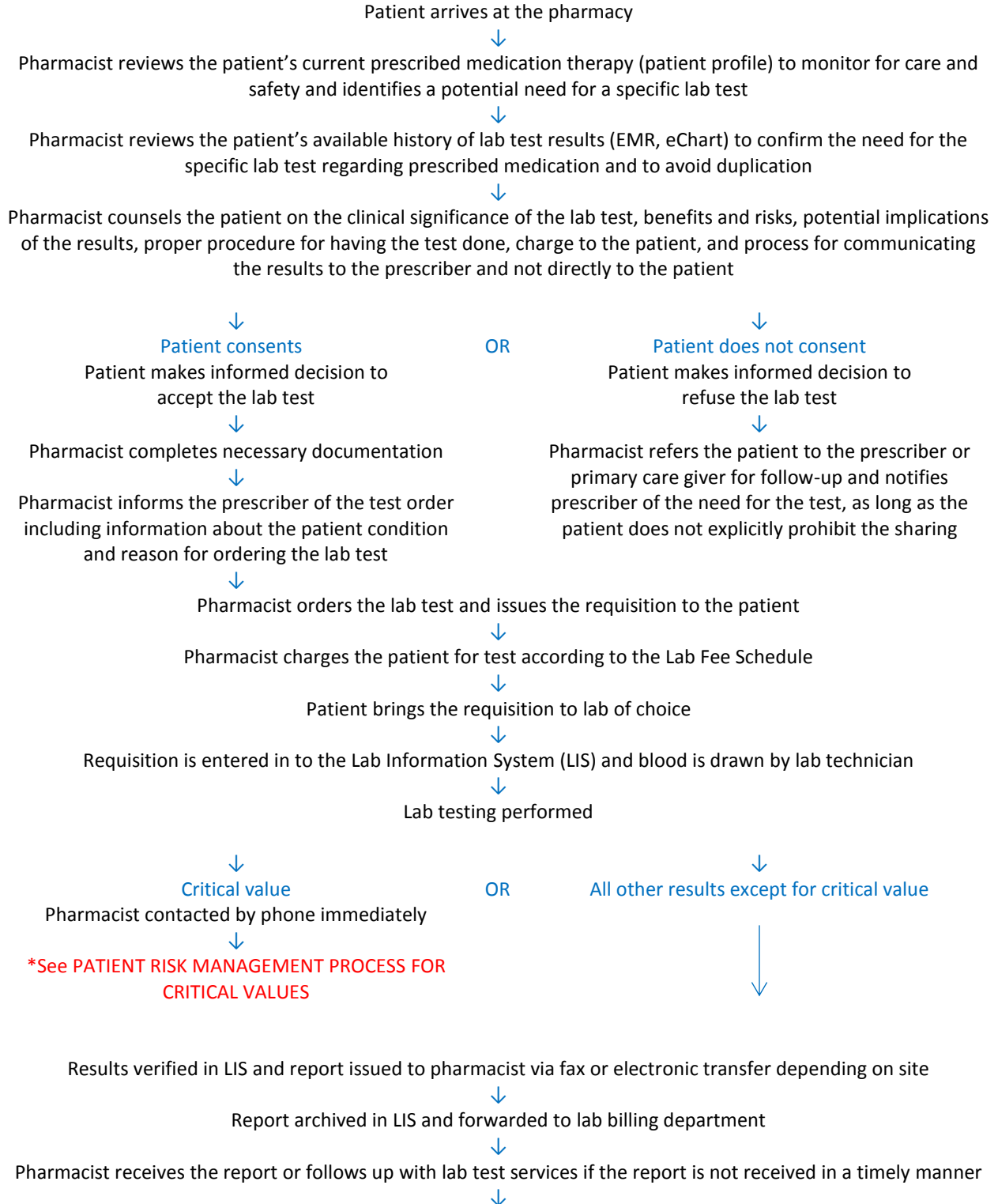
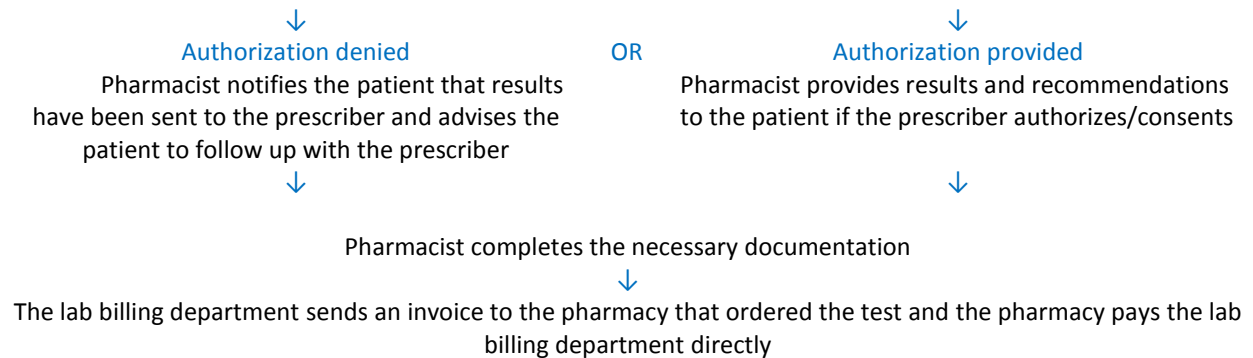


**Process Map for Test Ordering by Community Pharmacists
October 2018**

INFORMATION AND PHYSICAL WORKFLOW



Pharmacist communicates results and recommendations to the patient's prescriber and can request authorization from the prescriber to release results and recommendations to the patient
***If critical value, see PATIENT RISK MANAGEMENT PROCESS FOR CRITICAL VALUES**



Note: If the patient does not go for the test or the results have not been received, the pharmacist can call the Dynacare customer service line at 1-800-565-5721 M-F 07:30 to 17:30 to determine if the test was done. If Dynacare does not have a record, the pharmacist should also call Shared Health Manitoba (formerly Diagnostic Services Manitoba) at 204-787-1534 M-F 0800-1600 in the event that the patient had their blood drawn at a hospital laboratory.

*** PATIENT RISK MANAGEMENT PROCESS FOR CRITICAL VALUES**

