

# Safety Self-Assessment (SSA) Improvement Plan

| SSA Elements     |   |    |     |    |   |
|------------------|---|----|-----|----|---|
|                  | I   | II | III | IV | V |
| Deficiency       | <p>Ex. Complete OTC drug information is not always taken upon new patient intake</p>  |    |     |    |   |
| Improvement Plan | <p>Ex. Put a reminder sticky on computer terminal to ask patients to name complete list of OTC drugs at intake and upon refills</p> |    |     |    |   |